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Service/Applications Specialist

A technical service/clinical support specialist provides swing-shift telephone support to Cadwell customers. Responsibilities include problem solving, troubleshooting, and system optimization of Cadwell Long-Term-Monitoring, ICU, and Sleep products. During periods of low call volume additional responsibilities will include repairing customer equipment, light assembly, and template design.

Education:

Requires an associate degree, vocational degree, or equivalent.

Experience:

Minimum of one year experience providing technical customer support.

Skills/Job Knowledge/Ability:

- Ability to understand, install, and configure medical diagnostic equipment.
- Ability to operate in software environments and manipulate software editing tools.
- Technical skill and aptitude for equipment repairs including soldering, assembly and wire prep.
- Requires excellent oral and written communications skills.
- Ability to work alone and as part of a team with the flexibility to adapt to changing requirements, deadlines, and priorities.
- Strong knowledge of PC's and their operating systems.
- Ability to organize and manage multiple priorities

We put brilliant minds together and give them tools to succeed. Unleash your potential.

Send your resume to:

cathya@cadwell.com